**RAYHOPE GLOBAL MARKETING PRIVATE LIMITED**

**(Registered Office: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.)**

 **Name & Address of Pick-up Store/Franchisee \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **PURCHASE ORDER FORM BY A DIRECT SELLER**

**No. 00000 Dated:\_\_\_\_\_\_\_\_\_\_\_\_**

**I\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_RAYHOPE GLOBAL ID No. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ have read the Terms and conditions stated overleaf to which I fully agree and place the purchase order for the products as under:**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Sr** **No.** | **Name of Product** | **M R P****(Rs)** | **Discounted****Price (Rs)** | **Quantity/****Unit** | **Amount** | **BV****Applicable** |
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| **GRAND TOTAL** |  |  |

**Signatures of the**

 **Direct Seller**

**REMARKS**

1. **Delivery taken by hand vide Invoice No \_\_\_\_\_\_ \_\_\_\_\_\_ signatures\_\_\_\_\_\_\_\_\_\_\_\_\_\_)**
2. **Products shipped vide \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(Name of Courier/Transport) Receipt No.\_\_\_\_\_\_\_\_\_dated\_\_\_\_\_\_\_\_\_\_\_**
3. **Payment received in cash/Bank (UTR No.\_\_\_\_\_\_\_\_\_\_\_\_}**

**Signatures**

**TERMS & CONDITIONS FOR PURCHASE ORDER BY A DIRECT SELLER**

1. **The Direct Seller, who has placed an order as overleaf for the products/services mentioned therein, herein declares that he/she has voluntarily, without any coercion, placed order overleaf, online/digitally or personally, for purchasing the products being marketed by M/S Rayhope Global Marketing Private Limited (hereinafter referred to as “RAYHOPE GLOBAL”).**
2. **The Direct Seller herein assures that he/she has visited the website of the Rayhope Global www.rayhopeglobal.com and asserted itself with the products and all relevant information thereto.**
3. **The Rayhope Global herein assures to the Direct Seller that it has employed sufficient measures to safeguard the data provided by it and the same is displayed on its website: www.rayhopeglobal.com.**
4. **The Rayhope Global also assures the Direct Seller that it has well defined Buy-back and refund policy and mechanism displayed on its website: www.rayhopeglobal.com.**
5. **The Rayhope Global also assures the Direct Seller that it has a well-defined “Grievance redressal mechanism” displayed on its website: www.rayhopeglobal.com. The remedial measures available to the Direct Seller are:**
* **Acknowledgement and Resolution of complaint by the Rayhope Global’s customer care Cell within 48 hours of the time the complaint it receives at its end**
* **Within 30 days’ from the date of receipt of the complaint at its end by the Grievance Redressal Officer particulars of whom are displayed on its website: www.rayhopeglobal.com.**
* **Thereafter, if still unsatisfied, the Direct Seller will have to approach the National Consumer Helpline or State Consumer Helpline (NCH or SCH) of which the Rayhope Global is a convergence partner.**
* **If still not satisfied with the resolution offered by NCH or SCH, as the case may be, the Direct Seller can approach an appropriate Consumer forum or Consumer court.**
1. **These terms and conditions have been prescribed by the Rayhope Global, without prejudice, in accordance with the prevailing provisions of the Consumer Protection Act, 2019 and Rules framed there under.**